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Ruben Safir
1600 East 17th Street
Brooklyn, NY 11230

To Who it may concern:

I'm writing this letter to your institution because I want to commend one of your staff Physicians, Lynn Braunstein. For several years my family, which includes my wife and I and six children, have been under Dr Braunstein's care. A petite little doctor, we have seen her in clinics and observed her in a supervisory role. This little person always has amazed me and had my attention, even when she hasn't seen us directly, because she was obviously the center of activity and supervision in the clinics, and worked with precision and the heart of a lioness. Every other physician in the clinic always consulted her with any serious question.

All that was much of an interesting side show, until one day, I had a serious acute pain on the upper right side of my body. When I checked in with the medical facility, the residents at the clinic didn't know what to make of it, and they left me in severe pain in the waiting area. When Dr Braunstein walked by, after I was left there for 20 minutes, she immediately triaged me as needing immediate attention. Within minutes, under her direction, blood tests were taken, and a CT scan of my kidneys were taken. My family was frankly, very concerned because my son had similar pains not long ago, and we just barely saved his life from a bursting appendix. Dr Braunstein rushed the blood to the labs and took the cat scans. We were very fortunate to have been able to rule out the appendix but the kidneys were very inflamed, as was presented on the CT scans and in xray. I had a history as a child of problems with my kidneys, and evidently, the problem re-erupted. Urine tests showed protein in the urine and bacteria. However, bacteria was also showing up in my blood stream. I must have had this condition for a while without noticing it, or perhaps I ignored it. An IV bag of Ciprofloxacin was administered to me in the clinic within 30 minutes of her taking over my case. And then 8 hours later, another bag was administered. I went home with a prescription for Avelox for 7 days with instructions to return the next day.

When I returned the next day, the blood showed no more infection, and kidney pain had subsided. I was then able to urinate. Evidently I had missed that I hadn't passed enough urine in the week before hand, and when we arrived, we were so afraid of the possibility of the life threatening possibilities of an appendicitis, that we all but forgot to tell the Doctors about any urinary track symptoms. Dr Braunstein, however, was so thorough, that she didn't at all miss they proper symptoms, and she avoided what could have easily ended up a cascade of errors that would have jeopardized my life or been reason for serious and costly hospitalization.

I can't say enough good things about Dr Braunstein. She not only took charge, but her bedside manner with my kids and family, her compassion that she showed me, and her technical expertise exceeded anything that I could ever have expected from a medical community which today seems more interested in covering up their mistakes and worrying about their interests, then they are about the patients. Dr Braunstein was all about the patient. And I'm so glad that she was available, because I'm certain she prevented a huge problem for me and my family.

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